



WARRANTY INFORMATION

Built to be the best in the industry

Trans-Tech warrants all products and their components against defects in material and workmanship that occur while under normal operating conditions.

The following product warranty* periods apply:

5 Year Warranty	TCL direct-view LED
	TC neon
	TCI* and TCIL traffic controller series
	PHX Phēnix™ series outdoor, blankout, LED backlit signs
2 Year Warranty	BLB backlit LED
1 Year Warranty	VMS Rebel™ series products
	RedStorm™ series products
	Accessories
	Mounting
	Sensors

*Warranty on incandescent units excludes bulb.

Our warranty starts from the original date of shipment and runs through the life of the stated warranty period. Should any component become defective during the warranty period, the component or entire unit, at the discretion of Trans-Tech, will be replaced at no charge to the customer; this excludes labor cost to remove and/or reinstall the component or unit.

See [Terms of Sale](#) for return policy.

If you have any questions about the coverage of our warranty or return policy, please call us toll free at (888) 811-7010